



Book with Confidence Guarantee

Book with confidence guarantee at Bunn Leisure is free of charge and automatically applies to all new bookings made from 14/05/20 direct through Bunn Leisure, for 2020 and 2021, you do not need to do anything.

In relation to the Coronavirus outbreak you are covered for the following:

1. The park is closed
2. UK Government restrictions on travel
3. You are unable to travel due to sickness or isolation
4. You consider it unsafe to come on holiday

If you need to make a claim

All you need to do is get in touch with us via email at any point within the change window which is between 28 days and 4 days prior to arrival and you can:

1. Transfer your holiday to new dates in 2020 or 2021, free of charge*
2. Cancel your booking and receive a full no quibble refund

*Please refer to our terms and conditions below for more information.

Terms and conditions

The book with confidence Guarantee is only applicable on new bookings made on or after 14/05/20, and for booking made direct through Bunn Leisure.

The 'Guarantee Change Window' allows any transfer or cancellation within the period of 28 days and 4 days prior to arrival.

Should UK Government advice significantly change in the 4 days prior to arrival, we will reactivate the Guarantee for you.

All other booking terms and conditions remain unchanged.

If you choose to amend your holiday to different dates, should your new holiday be more expensive you will need to pay the difference at time of booking.

If you choose to cancel your holiday, you can only do this by emailing us, refunds will take up to 28 days to process.

The Coronavirus Book with Confidence is available until further notice.

Bunn Leisure cancellation Protection is a separate offer and remains available at the same time as this Guarantee.