

Premier Letting service TERMS & CONDITIONS

Bunn Leisure provides a comprehensive Premier Letting service to holiday home Owners whereby holiday accommodation can be hired out to guests; this agreement is supplementary to the 2021 site licence terms and conditions and is conditional on the following:

1. I understand I will receive a letter of confirmation when my holiday home has been accepted onto the Lettings service. This will also advise me of any works required prior to my first let. If there is significant work required, this will be discussed before my holiday home goes live onto the reservations system. If works are not completed in the agreed timescale, I understand that Bunn Leisure reserve the right to move bookings from my holiday home and charge an administration fee of £25 per booking moved. This will also be the case if works are required throughout the season.
2. All holiday homes must be of a modern design and clean with a smart appearance both internally and externally. They must also conform to the grading shown on www.bunnleisure.co.uk. Bunn Leisure reserves the right to charge me for cleaning my holiday home prior to a holiday booking should it not meet their standards.
3. I hereby request Bunn Leisure to handle all lettings and receive all monies on my behalf. This will be accounted for as soon as practicable after the 5th November 2021. If my holiday home has the full manufacturer's winterisation pack and I have agreed to Bunn Leisure letting the holiday home through November and December, I will receive a further payment from holidays taken during this period as soon as practicable after the 4th January 2022.
4. I understand that Bunn Leisure may have monies held against my lettings account, and I will be required to keep my monthly Owners account clear.
5. I understand that Bunn Leisure will deduct 29.4% (including VAT) commission from my letting account, after all the relevant deductions.
6. I understand that Bunn Leisure will also deduct Facility and Entertainment fees at the sum of £45 per week for school holidays and public holidays, and £15 per week for all other holidays and short breaks featured on www.bunnleisure.co.uk. This is per holiday home let, not per person.
7. I understand that my holiday home will undergo the final pre-let inspection up to 7 days before letting commences. I will ensure the holiday home is clean and unoccupied with only the standard inventory items present. All requested works will have been completed by this time and the complete inventory will be present. I understand that if any items are missing at this stage they will be replaced and billed to my account.
8. I understand that Bunn Leisure will deduct a cleaning and linen charge of £38 inc. VAT per booking.
9. I understand that arrival time is 4pm. I appreciate that if I occupy my holiday home prior to this, it may result in it not being cleaned. I am aware that when I leave my holiday home, I must leave it clean and ready for the next holiday guest by 10am. If I fail to do this, I will be charged accordingly, and it may lead to loss of bookings.
10. I understand that Bunn Leisure cannot be responsible for any items left in my holiday home. Any non-inventory items (including but not limited to cleaning products, mattress protectors, ornaments and vases, cushions, vacuum cleaners etc) left in my holiday home will be removed and disposed of.
11. I understand that my holiday home must be checked by an approved contractor covering the safety of all fixed electrical and gas installations. I understand that this will be arranged if requested as soon as this form is submitted (these certificates must be current for the whole period of letting). Any portable electrical appliances I place in the holiday home will conform to the minimum standard required by the British Electrical Approvals Board (B.E.A.B.).
All items of portable electrical equipment, which are more than a year old require a PAT test (portable appliance test). The test can be performed by an electrician or competent trained persons using PAT testing equipment. This requirement extends to all portable appliances in the holiday home. I agree that I will remove any electrical items which are not part of the standard inventory list. Re-testing is required yearly or when (non-new) appliances are placed in the holiday home or after an appliance is damaged. I accept full responsibility for any accident(s) that may occur should such appliances (or wiring thereto) prove to be faulty in any way.
12. I understand that my steps/veranda must be in a safe condition with a handrail attached. I understand that it is my sole responsibility to ensure that my veranda and steps are safe and in good condition. Any injury or accident that may occur as a result of them being insecure or unsafe will be my responsibility. I understand that Bunn Leisure may carry out occasional spot checks, and I agree that they can undertake any works that they deem necessary to fulfil Health and Safety Regulations on my behalf, using a Bunn Leisure approved contractor, and that the cost will be billed directly to my account.
13. I understand that Bunn Leisure will repair any faults on my holiday home, or if necessary, equipment will be replaced and charges may be made directly to my Owner's account.
14. I understand that although Bunn Leisure does not undertake to advise each time a booking is made, I am able to check the progress of my lettings from time to time, remembering to quote my holiday home number and other relevant details. I understand that bookings quoted may change due to unforeseen circumstances.
15. If I decide to withdraw from the Premier Letting service prior to any bookings being taken, then the cost of the free elements as shown within this brochure will be charged to my account.
If I wish to take back any weeks for my own personal use I will provide 6 weeks notice. I understand Bunn Leisure may have already sold my holiday home to holidaymakers. For example, if a week is given to us for 9th August, then the latest date you can take back that week is 28th June.
16. I recognise that Bunn Leisure offers a discount to prospective holiday guests, so prices may vary. I also understand that my holiday home may be used for certain promotional bookings.
17. As bookings are taken in advance, I appreciate that any withdrawal from the lettings service will result in an administration cost to me of £25 per booking already made. If Bunn Leisure are unable to accommodate the booking in an alternative holiday home, I understand that I will have to honour the booking.
18. I understand that Bunn Leisure reserves the right to withdraw a holiday home from this letting service at any time for any given reason.
19. If my holiday home is let as pet-friendly, then this will add an additional £39 per pet per booking to my tariff.
20. Bunn Leisure may invoice the Owner for any work deemed necessary to make the holiday home safe. Electricity is metered and this is read at regular intervals throughout the year. This, as well as gas bottles, are invoiced directly onto my holiday home account. These costs need to be paid throughout the year.
21. All Owners who let through Bunn Leisure's Premier Letting service must expect general wear and tear; Bunn Leisure will not be responsible for any breakages, loss or damages which occur whilst on lettings. Damage deposits are not taken from guests.
22. Inventory replacements are limited to items shown on the standard inventory list, with the exceptions of those marked with an *. Items marked with * will be invoiced separately at the end of the lettings season. Replacement inventory items will be unbranded and from our standard stock. Inventory items will only be replaced during periods where Bunn Leisure guests have occupied my holiday home. When I arrive at my holiday home, if any items are missing then I will advise Bunn Leisure within 48 hours, and this will be rectified as soon as possible. I will ensure that when I leave, the inventory list is complete. If there are items missing after I depart and I have not reported these on arrival, I will be charged accordingly.
23. Bookings are not guaranteed until the holiday has been completed. Amendments, cancellations and upgrades can happen at any point, and my bookings calendar may reflect this.
24. All holiday prices are inclusive of VAT.
25. I understand that commercial vehicles, vans and camper vans are not permitted on Bunn Leisure property.
26. Commercial letting is not allowed on West Point as per my Site Licence.
27. I understand that my holiday home will be fitted with a free digital contactless key entry system with 2 fobs shortly after my application has been accepted. I know that there is a one off charge of £300 including VAT. If I sign up after the 7th March this cost will be charged to my Owner's account at the end of the letting season. If you have benefited from the pay as you go WiFi installation this will also be charged to my Owner's account.
28. Bunn Leisure may require you to have number plaques applied to the exterior of my holiday home. If this is the case, it will be done by an approved contractor after my holiday home is accepted onto Bunn Leisure's Premier Letting service. A nominal charge may apply, which will be added to my account to be paid at the end of the letting season.
29. All new holiday home sales will need to sign up within 4 weeks of handover to become part of the Bunn Leisure Premier Letting service.

