

Terms and conditions*

Bunn Leisure provides Private Letting whereby holiday accommodation can be hired out to guests, family and friends. This agreement is supplementary to the 2021 site licence terms and conditions and is conditional on the following:

1. I undertake that I will conscientiously co-operate with Bunn Leisure to ensure my holiday guests enjoy a safe and happy holiday.
2. I undertake that I will exhibit in my holiday home an inventory of equipment.
3. I undertake that I will visit and check my holiday home's condition and contents at each changeover during the Letting Season or arrange to have this done, at my expense, advising Bunn Leisure of what arrangements I have made. If, at any time, I am unable to make arrangements myself, I agree Bunn Leisure staff may be employed to carry out this work at my expense. In certain unforeseen circumstances, Bunn Leisure may be able to provide temporary accommodation to your guests. This will be charged to your Owner's account at the relevant tariff, with a minimum charge of £70.
4. I agree that, if at any time the condition of my holiday home or equipment falls below Bunn Leisure's acceptable standards, my holiday guests may be placed in another holiday home managed by Bunn Leisure, at my expense.
I further understand that if such issues are not rectified, Bunn Leisure reserves the right to remove my holiday home from Private Lettings with immediate effect. It would be my responsibility to make good existing bookings should this occur.
5. I understand that all my holiday guests will be given the Bunn Leisure welcome pack on arrival if they are checking in with the Bunn Leisure Holidays Reception Team.
6. Any booking I receive will be notified to Bunn Leisure on the Private Letting web arrivals page. This notice will be used for each and every letting made, including lettings to relatives and friends. Each guest's name and age, and the Lead Guest's address, mobile number and email address MUST be submitted to comply with your site licence. This will also allow your guests to obtain entertainment and facility passes during their stay. The check in time is 4pm. Amendments will only be accepted via email from you, the Owner, and any amendments will incur a £12 administration fee.
7. Full details of all bookings should be with Bunn Leisure at least 48 hours before arrival. Any information or bookings passed within 48 hours of arrival will incur an administration charge of £12.
8. Holiday guests MUST produce their email copy of the signed arrivals form at Reception on their arrival. I understand that should they fail to do this then their booking will NOT be honoured and Bunn Leisure will NOT be able to issue keys or passes.
9. I understand and accept that on occasion Bunn Leisure may be required to implement the terms of Rule 7 of my Site Licence and act as my Agent. This may be without my knowledge, to carry out emergency repairs to my holiday home. I further accept that I will be responsible for any cost involved in such work.
10. I am aware that I will need to arrange an annual check of my holiday home by an approved contractor, covering safety of all fixed electrical and gas installations.
The certificates must be current for the whole period of letting. Any portable electrical appliances placed in the holiday home will conform to the minimum standards required by the British Electrical Approvals Board (B.E.A.B.) and I accept full responsibility for any accident(s) that may occur, should such appliances (or wiring thereto) prove to be faulty in any way. As a landlord, when letting, I am responsible for the safety of the occupant of the holiday home whilst using electrical equipment contained within the holiday home. All items of portable electrical equipment, which are more than a year old require a PAT test (portable appliance test). The test can be performed by an electrician or competent trained persons using PAT testing equipment. This requirement extends to all portable appliances in the holiday home. You may wish to remove any electrical items which are not necessary. Re-testing is required yearly or when (non-new) appliances are placed in the holiday home or after an appliance is damaged.
11. Gas & Electric checks must be valid for the whole of 2021.
12. I understand that if I am using Bunn Leisure's check in and key handling services there must be three sets of keys deposited at Reception a minimum of 7 days before my first let.
13. I understand that commercial vehicles, vans and camper vans are not allowed on Bunn Leisure property and I will be responsible for informing my holiday guests of this policy. Should my guests arrive in such a vehicle, Bunn Leisure reserve the right to terminate their holiday at no cost to Bunn Leisure. In such instance, I will be responsible for liaising with my guests regarding reimbursement.
14. Bunn Leisure will NOT allow single sex groups; any booking with a lead guest under the age of 21, or workers, to stay on the parks. I understand that I am responsible for the behaviour of my guests both in my holiday home and on the parks. Legally I must not let my holiday home to a party larger than the berth of my holiday home. I am aware that the maximum length of stay for anybody in the same holiday home is 21 consecutive days.
15. I am aware that there will be occasions where the booking criteria becomes more stringent. Bunn Leisure will advise me of these times and ensure I have the relevant information to adhere to any policies that may supersede the above.
16. I am aware that my guests will be checked against Bunn Leisure's database and Bunn Leisure will advise me in advance (where possible) if any of my guests will be unwelcome on their parks. In this instance I will reject the booking and reimburse the payment.
17. Commercial sub-letting is not allowed on West Point. I understand that I may allow certain family members to stay as outlined in the Bunn Leisure Combined Purchase & Licence Agreement clause 1.9 - family member means your spouse, civil partner, parent, grandparent, child, grandchild, brother or sister, and the spouse of any of those persons and treating the stepchild of any person as his child.
18. I am aware that my holidaymakers are subject to the terms and conditions as shown on the Bunn Leisure holidays website.

*Please note that terms and conditions are subject to amendments at any given time.